

FIG. 1

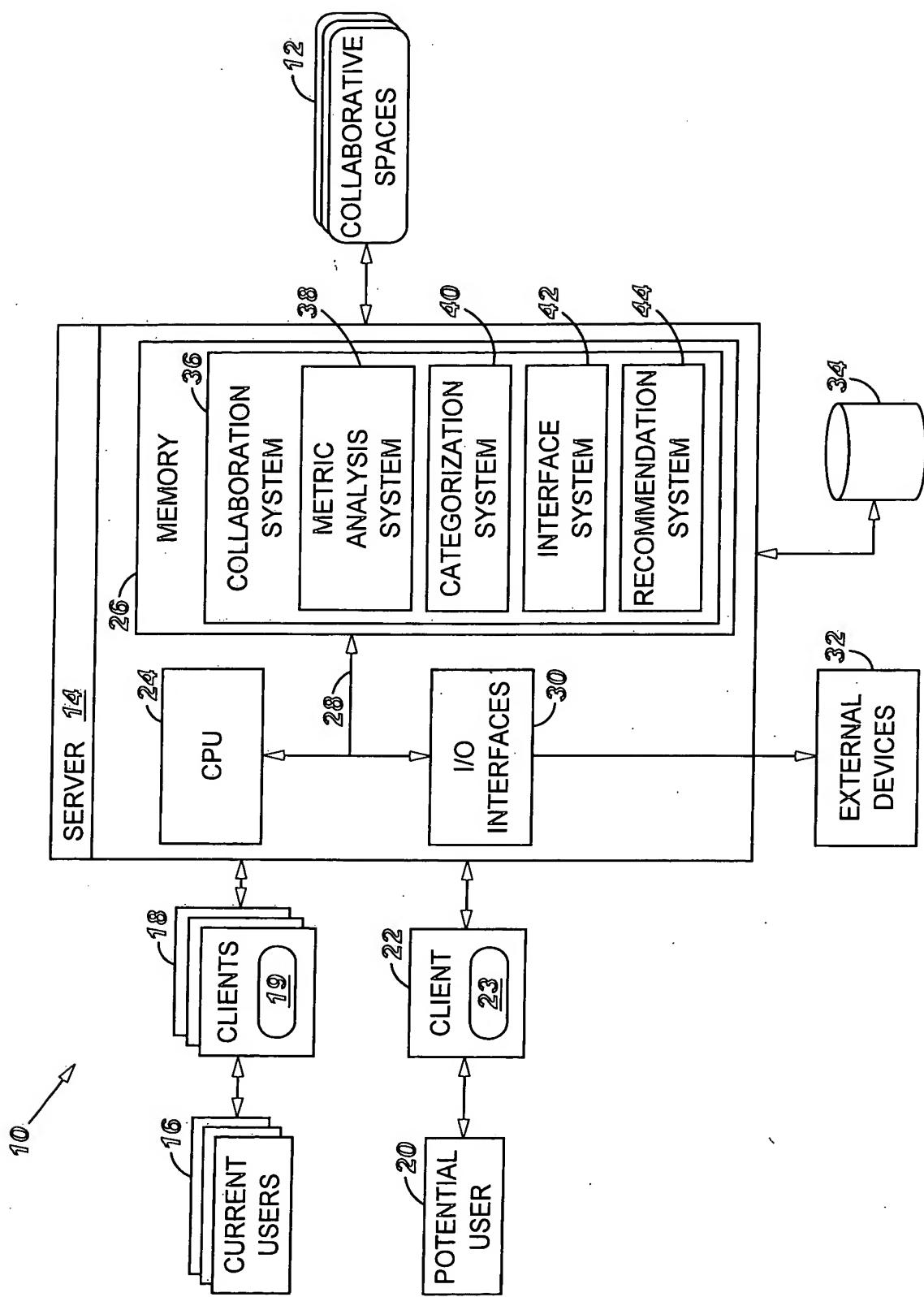


FIG. 2

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	48A	48B	48C	48D	48E
COLLABORATIVE SPACE	PROBABILITY OF RESPONSE	NUMBER OF DOCUMENTS	AVERAGE THREAD DEPTH	AVERAGE NUMBER OF RESPONSES	AVERAGE TIME BETWEEN RESPONSES
50A COLLABORATIVE SPACE A	83%	33	2.4	5	7 SECONDS
50B COLLABORATIVE SPACE B	21%	165	1.7	4	1.3 MINUTES
50C COLLABORATIVE SPACE C	5%	6	1.2	3	4 DAYS

FIG. 3

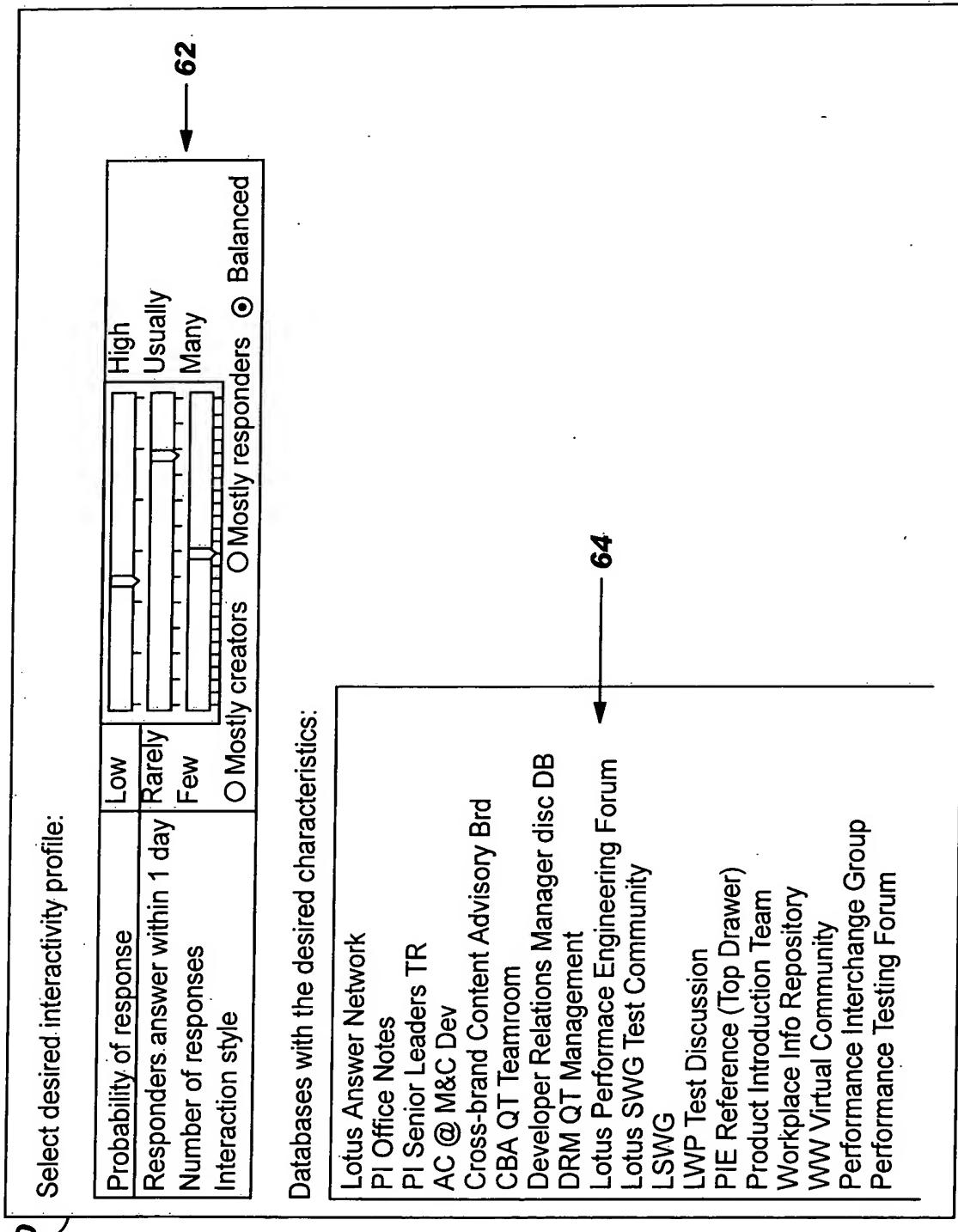


FIG. 4

